ITI Consulting's managed services solution has helped clients reduce operating risks, address talent shortages, and improve business focus. We offer a flexible approach to managing critical Hyperion systems and processes, including application management and infrastructure hosting. We offer clients the convenience and security of a single point of accountability for all Hyperion application-related issues for a predictable, fixed fee or by the hour as needed.

Our key strength is the ongoing operation, support, and development of highly complex Hyperion systems, including HFM, Planning, Essbase, and Shared Services.

We will architect an outsourcing arrangements tailored to your specific needs, even if they are short term. We are not burdened by costly, high capital overhead structures like many of our competitors, and we are willing to work with a client in several different capacities in an effort to best meet the business objectives. We can deploy a blended team of on-site and remote resources, providing clients an optimal level of service at a desirable price point.

 Our teams operate effectively and efficiently. We have a proven ability to deliver at or above a client's previous level of service with fewer people and a more nimble infrastructure than typical outsourcers.

Remote Support Services

The expertise to provide you with a complete range of support. ITI Consulting delivers the full compliment of Hyperion application administration services required to run your Application smoothly.

Call: 1-847-532-0174

The key services we deliver are:

- **Application Administration**
- Hyperion Financial Management (HFM)
- Hyperion Planning
- Hyperion Essbase
- Hyperion Reporting

- 24x7x365 Emergency Response
- Proactive Database Management
- System Design & Architecture
- Software Installation & Patching
- Application Creation & Maintenance
- Backup & Recovery Configuration
- Performance Tuning
- Platform Migration (e.g. Linux)
- Mentoring & Coaching